

Low Pressure Sewer System – Frequently Asked Questions

1. What is the depth of my septic tank?

Please contact the office via email or phone and we will provide you with the tank measurements gathered by Associated Engineering.

2. Have the engineers refused to sign off on the project?

No, the engineers designed this project with the understanding that there would be a need to be flexible to different tank depths, sizes, and locations. The plan was to have installations take place at 2.5M depth, but they have allowed for other options in situations where that is not possible.

3. When will the project be completed?

We cannot give a concrete timeline of when the project will be completed, as this can be affected by the weather, any issues the contractors run into, and other factors. We are working to be as timely as possible with the project, but it will likely extend into next spring and summer. We will continue to provide updates as the project progresses.

4. Who will be paying for the Frost mitigation Strategies?

Many people have asked who will be paying for in-line heat tape, or other frost mitigation strategies recommended by the engineers that might be required. This was not originally budgeted for as part of the project, but the council is in discussion to determine if it is possible within the budget to pay for this. We will keep residents informed as we make a decision.

5. Who will pay for the disruption to landscaping?

Any disruption to landscaping that needs to occur because of excavation will be the responsibility of the homeowner to cover. This was laid out in the original contract signed in section 3d.

6. When will we have the tank site assessments?

Jordon, from Associated Engineering, has been throughout the village doing tank measurements. He has contacted many residents and had conversations with them, but the assessment that is needed in many cases is from the contractor. The contractor has completed the assessments for all homes on Mawson Drive, those who requested to be present were contracted. We will begin doing site assessments on other streets as the construction nears those areas. If your tank assessment has already taken place, and you would like further consultation from the contractor, please contact the office to set up an additional site meeting.

Reminder to the Village:

We understand that there are questions and concerns regarding the project which can cause frustration. We ask that everyone treat the staff, contractors and engineers working on the project with courtesy and respect. Verbal abuse will not be tolerated.